



**SUPPLEMENTAL AMENDMENT UNDER 37 C.F.R. § 1.116
EXPEDITED PROCEDURE
GROUP 2642
PATENT APPLICATION**

ANE.I
smc
8/24/04

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Docket No: Q54844

Michael LAMBRIGTS, et al.

Appln. No.: 09/346,930

Group Art Unit: 2642

Confirmation No.: 3058

Examiner: Benny Quoc TIEU

Filed: July 02, 1999

For: INTERFACE MEANS BETWEEN A NETWORK SWITCH AND A CTI SERVER
MEANS AND APPARATUS FOR PROVIDING A SERVICE TO A CUSTOMER
INCLUDING SUCH AN INTERFACE MEANS

O.K. for
entry.
WBS
8/22/04

AMENDMENT UNDER 37 C.F.R. § 1.116

MAIL STOP AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RECEIVED

JUL 26 2004

Technology Center 2000

Sir:

In further response to the Office Action dated February 20, 2004, and place of the un-
entered Amendment filed May 20, 2004, along with a Petition for Extension of Time and
appropriate fee, please amend the above-identified application as follows on the accompanying
pages.

TABLE OF CONTENTS

AMENDMENTS TO THE CLAIMS	2
REMARKS	13